How to access the Customer Portal as a new user

(Brand new users who have never accessed a GE application)



Click "Sign Up"

	-
😓 🔕 SSO Estemal Registration 🗴 📃	Go to:
← → C Ahttps://www2.gepower.com/ssoreg/	https://www2.gepower.com/ssoreg/
Single sign on	Once you click "Sign Up" you will be
Sign In Have an account? Sign In	Page.
Sign in Need an account? Sign Up	
Sign Up	
NEED HELP? Forgot your User Name? Forgot your Password?	



User Registration Page



Fill out the required information:

- Select the Relationship as Customer
- First Name
- Last Name
- Email Address
- Username (Email Address)
- Password
- Password Challenge Question
- Security Challenge Question
- Read & agree to the GE Terms & Condition.
- Once complete, click "Next"

Please remember to enter your username as your email address (Sample - John.Doe@xyz.com)



Application Selection

- Select DP Web Portal
- Scroll down the page, click **Next** to proceed.







User Profile Information

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(Single	e Sign On								
	User Profile									
	Information we have collected from you:									
	First and Last Norme: TestGuide Prod TestGuide Prod User Norme: TestGuide Prod TestGuide Prod									
	Company Email Address:	formation								
	Company same		Job Title							
	Testing Guide		TT Garde							
	Phone	Extension(Optimal)	G Econtact (C PMorSales manager)							
	1254557890	1235	Test GE Contact							
			TimeZone							
	Country		(GMT) Greenwich Me an Time: Dublin, Edint							
	Infa	•								
	Country of citizenship									
	loña	,								
	The following information is Review the list of nations be	sneeded to comply with applicable laws. How and answer the three questions.								

Fill out the remaining Profile information, and any additional application questions required.

- Company Name
- Phone and extension
- Country
- Country of citizenship
- Job title
- GE contact
- Time Zone
- Additional Security Questions



Thank You!

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← → C	https://www2.gepower.com/ssoreg/pages/thankyou.jsp	ର୍ ଛୁ								
	Single Sign On									
	Thank You! Your request has been submitted successfully. You should receive notification on the status of your request within 5 business days.									
	You requested occess for the below opplications: • Unifer - OGG Drilling • Technical Manuals Please click here to a divate your account.									
	Princy Terms Contact Accessibility Cookies @ 2013 General Electric									

Your registration request is complete!

The "DP Web Portal" should be listed on this page.

First time users are required to activate their account. Please "click here" to activate your account.



Login

%	GE Infrastr	ucture	Single Sign On	
Sign Up For Modify You Synchroniz Forgot You Forgot You	SSO SSO Account e SSO Password SSO User ID? SSO Password?	Enter User ID and Password User ID: testprooffunction2 Password: Password: Save my GE Single Sign On User ID Log In	 Request Portal / Application Access If you don't have access to this portal or application, sign up now. Learn More About SSO Accounts If seasy to get secure access to all of your GE applications with just one User D and Password Find out how Single Sign On can simplify your accounts now. 	
WARNINK PERSONS THIS SYS MONITOR Copyright of	YOU ARE ATTEMPTI ONLY. THIS SYSTEM THIS SYSTEM THIS SELECTRONICAL ED. WE RESERVE THE F General Electric Company	THIS SITE CONTAINS GE PROPRIETARY INFOR NG TO ACCESS A PRIVATE COMPUTER SYSTEM. ACCE MAY NOT BE USED FOR ANY PURPOSE THAT IS UNLAWF LY MONITORED AND, BY ENTERNIG THIS SYSTEM, YOU. NGHT TO SEEK ALL REMEDES FOR UNAUTHORIZED USE, I 1977-2005	RNATION SS TO THIS SYSTEM IS RESTRICTED TO AUTHORIZED UL OR DEEMED INAPPROPRIATE. ACCESS AND USE OF RECOVING YOUR CONSENT TO BE ELECTRONICALLY NCLUDING PROSECUTION. GE Infrastructure: Production	

Enter User Name and Password created during registration.



Change Password

SSO Password	Reset Appli 🗴 📃			- 0
⇒ C 🔒 https:/	//www.ge-registrar.co	m/gecentral/expiration_Re	set.jsp?i18n=en_US&uid=te	stprodfunction12&referrer=HTTPS%3a 😭
Single Sig	n Ou			
SIGN UP NOW!	NEED HELP?	MODIFY YOUR ACCOUNT	FORGOT YOUR USER ID?	FORGOT YOUR PASSWORD?
our SSO password has e	capired. Please confirm your	current password, and create a n	en passvord.	
Please provide the follow	ring information.			By clicking "Submit", you indicate that you agree to the Terms below
	User ID:	testprodfunction12		The Single Sign On (*SSO?) septemtion information provided down will be hold by the General Electric Company (*GE?), 3133 Easten Trampile, Paideld, CT 04023 in the United States. The information will be used to authorize your
	Current Enail Address :	L		action to this and other 320-beatiled store and may be channel with other G2 entrins to authorize your actions to 350- enabled sites (wherever located, worldwice) due they may openets and that you choose to visit. The information may also be used by this and other 550-sealabled sites to allow you have be used by this and other 550-sealabled sites to allow you
Please confirm your Ol	d Password.			to customus setum aspects of the sits, wither drough the optional placement of a "cookie" on your hard drive-or through similar means. The use of the information for any
	Please confirm old Password:			other purposes will be disclosed to you through, and is motive: to, Terms of Use at other legal socious provided. Although the data provincion loss of the Tuined States and the croateries where other GEL sites are located any not provide a low of other protocious and provincy equivalent to the provided for its your croatery, GEL will sale appropriate
Please enter a new Pass	word and Confirm that Pass	word below.		mature to entre the the SSO registration internation you provide is protected against unauthorized or unlawful acress or disclosure. By clicking "Submit" below, you acknowledge
	Password :	Your password is case sensitive, must start and end with a letter.	must be at least 8 characters long, and must contain at least one mumber	that you understand and consent to the above.
	Please confirm Password	No special characters except ., @	low.	

To activate your account, you will be prompted to change your password. This is a security feature to protect your ID and your personal information.



Confidentiality Acknowledgement

 Read and acknowledge the confidentiality acknowledgement by clicking <u>OK</u>





Change Password Confirmation

← → C	https://w	/ww.ge-registrar.c	om/gecentral/message.jsp?r	eturnUrl=HTTPS%3a%2f%2f	www2%2egepower%2ecom%2	2fssoreg ☆ 🗧					
æ	Single Sign	On									
SIG	N UP NOW!	NEED HELP?	MODIFY YOUR ACCOUNT	FORGOT YOUR USER ID?	FORGOT YOUR PASSWORD?						
Your pa An ema your ne	ssword has bee il will be sent s w password.	en successfully res hortly confirming y	et and is for your use only. our password has been chang	ed. This email will <mark>NOT</mark> includ	e						
To compl	ete the process ple	ase click <u>here</u>									
Copyright C	General Electric Com	pany 2000-2014									

Your registration request is complete!

Open the Customer Portal using the link below :

https://www.ge-distributedpower.com/



- Open the Customer Portal using the link https://www.ge-distributedpower.com/
- Click on Login in extreme right of page.



- Enter User Name (SSO ID) and Password
- Click on Login to a Shared Computer Button

GE	Single Sign On	
sso	ID:	
Pas	word:	
-		
	<u> </u>	
	Log In To A Shared Com	puter



Distributed Power Web Portal

After you have logged into the DP Customer Portal, you will see a message similar to below.

									CON	NTACT			
((ge) GE H Dist	ributed Power	search			Q,							
								Hi, Tina App	letonT	est10			
	Industries	Solutions & Application	s Products	Services	Customer Stories	News & Media	About	in	You Tube	ß			
	Home / Customer / My Dashboard												
	Dashboard	Logout											
	Notice												
8	Welcome to the GE Distributed Power Web Portal. Your user account is currently pending with limited user access. In the next 24-48 hours you will be contacted by GE DP Customer Service in order to complete the registration process.												
	NEWS & MEDI	A	SOLUTIONS / APP	LICATIONS	GET SOCIAL		RELATED	INFORMATION					

A Distributed Power Representative will be contacting you regarding access to the site.



Email Confirmation On Access Request

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					1.													

You will receive an automated email that confirms your username and the applications you requested access to. This email is purely informational. The next communication you will receive will be from the application team for the application(s) you requested access for.



Email Confirmation On Password Change

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ıbject: Your !	SSO password has been successfully res	et. You will receive an email confirmation on t	his change.					2
	Per your request, your Single Sign On First Name/Last Name: TestGuidePr SSO ID: testprodfunction12. Email Address: Date/Time: Mon Apr 07 13:01:18 E	Password has been reset on the following a od TestGuideProd 3T2014	.ccount:					
	Your new Password is activated and If you received this message in error, Note: The information will be used to authorize your access to SSO-enable	should be used, in combination with your S please contact your local Help Desk. 9 authorize your access to this and other SS d sites (wherever located, worldwide) that th	SO User ID, for a O-enabled sites ar 1ey may operate a	ccess to SSO-e nd may be sha and that you c	nabled sites. Ired with other GE hoose to visit.	entities to		****
	Your new Password is activated and If you received this message in error, Note: The information will be used to authorize your access to SSO-enable As this is a system-generated messag	should be used, in combination with your S please contact your local Help Desk. o authorize your access to this and other SS d sites (wherever located, worldwide) that th e from an unmonitored sending box, please	SO User ID, for a O-enabled sites an ley may operate a 	ccess to SSO-e ad may be sha and that you c ais message.	nabled sites. Ired with other GE hoose to visit.	entities to		

You will receive an automated email that confirms your password reset for username. This marks the activation of your account.



Important Note

Your Customer Portal username and password can only be used to log into the Customer Portal.

These login credentials **may not work** for individual applications within the Customer Portal like EPIC, iStore, etc.

You are required to request for access for these applications individually, and you will receive separate login credentials for the applications



How to navigate to specific Documentation/Forms within the Customer Portal

- Service Bulletins
- Service Bulletin Index
- Technical Data Index



- Open the Customer Portal using the link https://www.ge-distributedpower.com/
- Click on Login in extreme right of page.



- Enter User Name (SSO ID) and Password
- Click on Login to a Shared Computer Button

GE	Single S	Sign Or	•	
350	10.			
Pas	sword:			
	Log In To	A Share	d Comput	er



• Click on the **Docs** Tab as shown below



GE Power & Water Distributed Power

Industries	Solutions & Appli	cations	Products	Services	Custom	Customer Stories		
Home / Custom	er / Documentations	5						
Dashboard	What's new	Apps	Docs	Events	Logout			







Service Bulletins

- Scroll down to the Filter section.
- In the Directory drop-down menu, Locate "Service Bulletin".
- Click Search.

Keyword		Directory	- Select an option -
			- Select an option -
		Serie	Advisories
			Brochures
File language		Model	Customer Magazine
i no langaogo		- House	Customer Videos
		A	Delivery Program
		Application	Images
			Installation Chapters
Form No.		Order By	Outline Drawing
			Picture and Visuals
Search or Peret			Press Releases
of Reset			Price Books
			Product Comparisons
			Floduct Sheet
	Tľ	TLE	Service / Warranty / MODIFIED
			Service Bulletin
Customs Invoice Checklist			Spec Sheets (Product Bulletin
			Specifications and Drawings
			Technical Schema
			White Papers
Customs Charae Description	n template		2014-04-09



Service Bulletin Index

- In the Directory drop-down menu, Locate "Service Bulletin".
- Use Keyword as Service Bulletin Index and Click Search.
- Search will display the Index as shown

FILTER					
Keyword	Service Bulletin Index	Directory	Service Bulletin	1	
		Serie	- Select an Option -		
File language	- Any language -	Model	- Select an Option -	I	
		Application			
Form No.		Order By	Created Date Desc		
Search or Reset					
	TITLE	FILE	CREATED / MODIFIED	LAN GUAGE	VIEW
Waukesha gas engines Service Bulletin Index 2014-04-09				€ (



Technical Data

- Use Keyword as Technical Data and Click Search.
- Search will display the information as shown below

FILTER				
Keyword	Technical Data	Directory	- Select an option -	1
		Serie	- Select an Option -	3
File language	- Any language -	Model	- Select an Option -	3
Application		Form No.		
Order By	Created Date Desc			
Search or Reset				
	TITLE	FILE	CREATED / MODIFIED	LANGUAGE
Waukesha gas engines Technical Data Index		2 23	2014-03-26 2014-03-27	
WEDA493 June 2011 Technical Data Update		<u>22</u> 2	2011-06-15 2011-06-29	English (US)



Help



GE Confidential - Distribute to authorized individuals only.

For help, go to...

The Contact link in the email.

GE Power & Water **Distributed** Power



Welcome to the new Distributed Power Customer Portal



Dear Customer.

Welcome to your new customer portal located on the Distributed Power website. This new portal was developed to provide you with an increased level of secured access to valuable information on Waukesha products and services.

Please find below your registration details, consisting of an SSO number, temporary password, login instructions, and a navigation guide.

Login SSO:

Temporary Password:

Click here for login instructions.

Click here for navigation assistance as you get to know the new customer podal

If you have any questions or problems logging into the portal, please feel free to contact us. Thank you for being such a valued customer and we hope you enjoy the new customer p

rtal.

Sincerely, Distributed Power Customer Portal Webmaster

Or this link: http://info.ge-energy.com/DP_Customer_Portal_ContactUs.html



Submit form

- The link (on page 46) takes you to the form below.
- Enter the required fields as indicated by the red box.
- Click on Contact me.



GE Power & Water Distributed Power

Distributed Power Customer Portal

To best direct your inquiry, please complete the following information:

First Name*:	TEST USER NAME		
Last Name*:	TEST LAST NAME	How can we help you?*	Please Select
Company Name*:	COMPANY NAME	Additional Comments:	SSO Login Issues Request Access to Lifecycle
Assigned SSO#*:	testname.lastname		Request Access to SAA Request Access to Warranty Request Access to Distributor Inventory
Email Address*:	testemail@company.com		Request Access to EPIC iStore Login Issues
How can we help you?*	Please Select		New User Access Document Questions Not Sure
Additional Comments:	Please contact me at :		
	Contact Me		



