

# How to access the Customer Portal as a new user

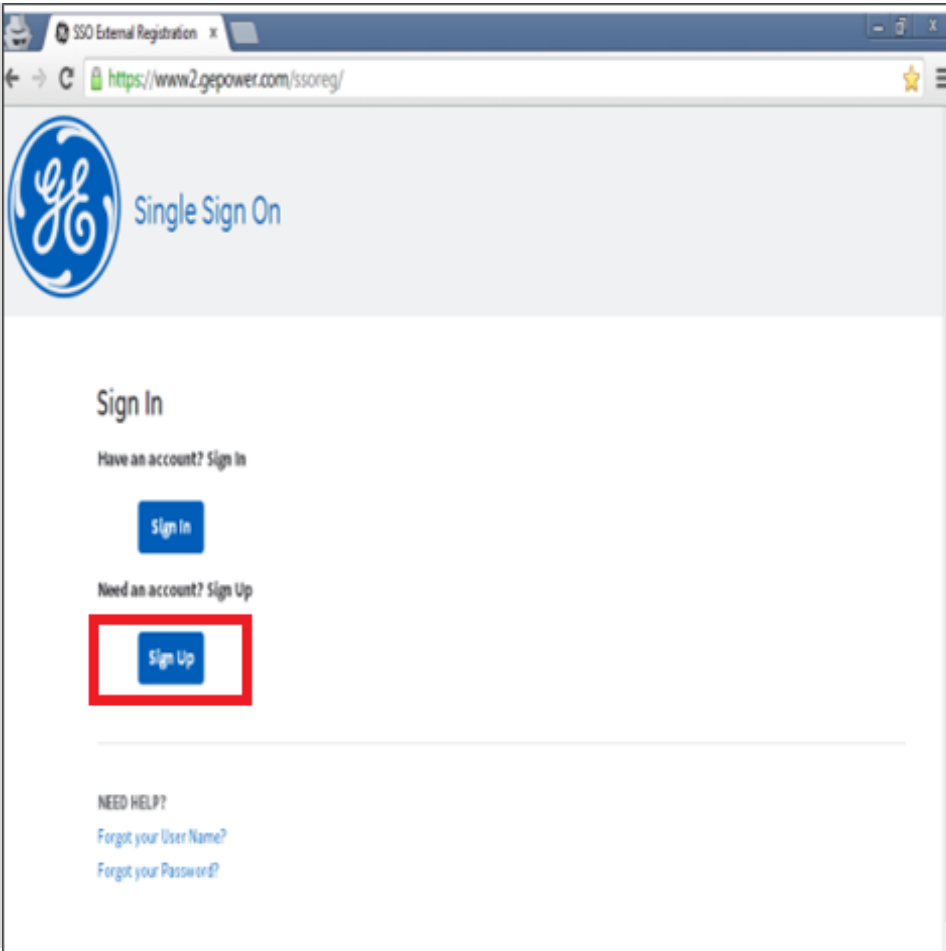
(Brand new users who have never accessed a GE application)

# Click “Sign Up”

Go to:

<https://www2.gepower.com/ssoreg/>

Once you click “Sign Up” you will be redirected to the User Registration Page.



# User Registration Page

SSO External Registration

https://www.2.gepower.com/ssoreg/pages/register.jsp

GE Single Sign On

Registration

Please select your relationship to GE  Customer  Supplier  GE Employee

First name  
Text@xyz.com

Last name  
Text@xyz.com

Email address

User name  
Text@xyz.com [Check Availability](#)

Password  
Strong!

Confirm password

Password challenge  
City of Birth

Challenge response  
No

Please complete the security challenge below

To protect your identity, please drag the puzzle into the circle.

Please [click here](#) to read GE Terms & Conditions for our website.

I agree to the [GE terms and Conditions](#)

[Next](#)

Fill out the required information:

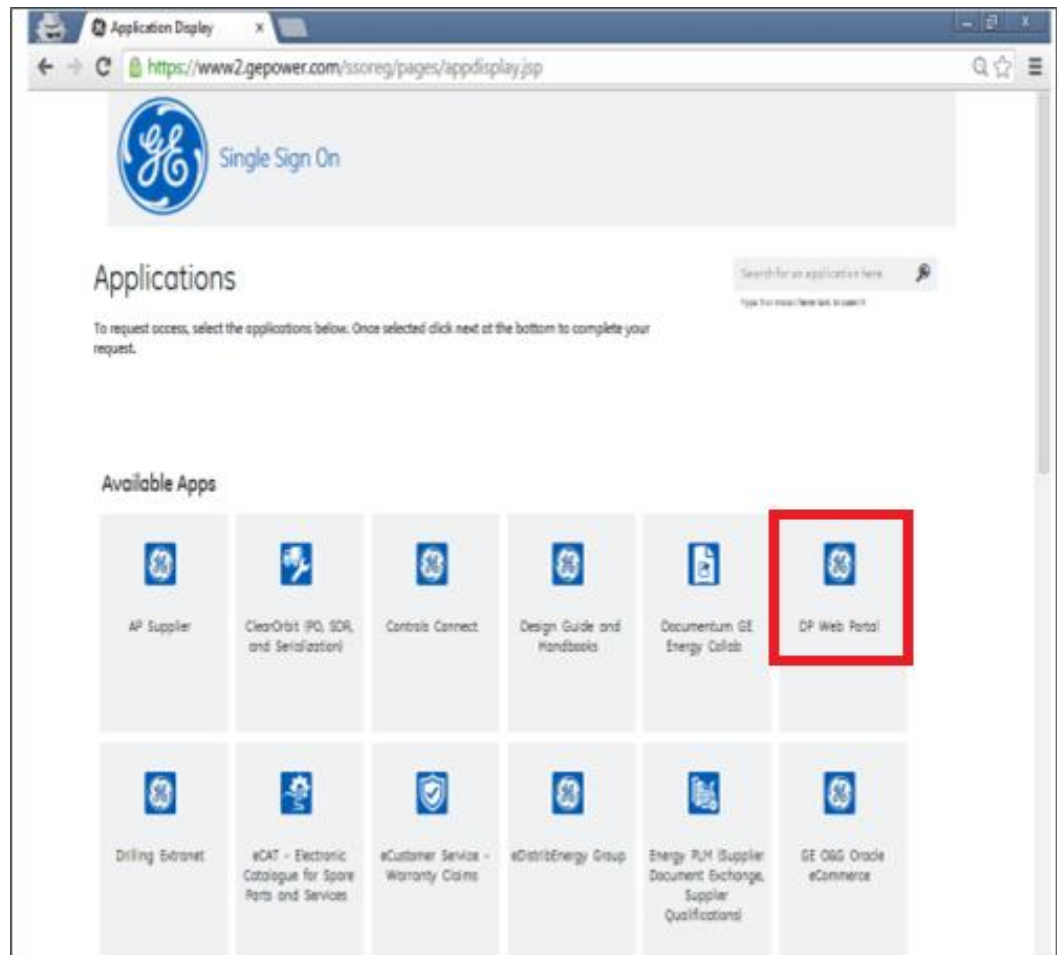
- Select the Relationship as Customer
- First Name
- Last Name
- Email Address
- Username ( Email Address)
- Password
- Password Challenge Question
- Security Challenge Question
- Read & agree to the GE Terms & Condition.
- Once complete, click "Next"

Please remember to enter your username as your email address  
(Sample - John.Doe@xyz.com)



# Application Selection

- Select DP Web Portal
- Scroll down the page, click **Next** to proceed.



# User Profile Information

User Profile

Information we have collected from you:

First and Last Name: TestGuideProdTestGuideProd      User Name: testprodfunction12

Company Email Address: . . . . .

Additional required information:

Company name: TestGuide      Job Title: TT Guide

Phone: 1234567890      Extension (Optional): 1235      GE contact (C#M or sales manager): Test GE Contact

Country: India      Time Zone: GMT (Greenwich Mean Time: Dublin, Etc.)

Country of citizenship: India

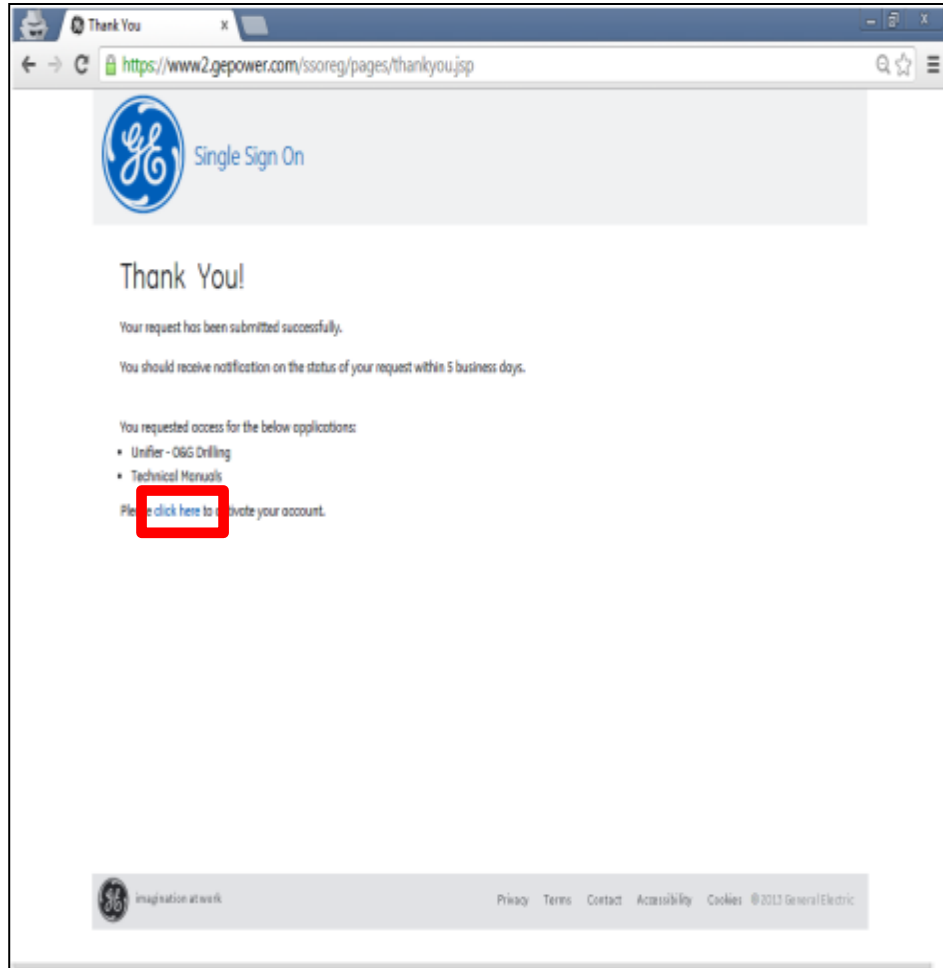
The following information is needed to comply with applicable laws. Review the list of nations below and answer the three questions.

Fill out the remaining Profile information, and any additional application questions required.

- Company Name
- Phone and extension
- Country
- Country of citizenship
- Job title
- GE contact
- Time Zone
- Additional Security Questions



# Thank You!



Your registration request is complete!

The “DP Web Portal” should be listed on this page.

First time users are required to activate their account. Please “click here” to activate your account.



# Login

SSO Login - GE Infractu x

https://www2.gepower.com/ssologinforms/SSO\_Generic\_RME.fcc?TYPE=33554432&REALMOID=06-b7ca0374-4774-10...

GE Infrastructure

Single Sign On

Sign Up For SSO

Modify Your SSO Account

Synchronize SSO Password

Forgot Your SSO User ID?

Forgot Your SSO Password?

Enter User ID and Password

User ID: testprodfunction2

Password: \*\*\*\*\*

Save my GE Single Sign On User ID

Log In

Request Portal / Application Access  
If you don't have access to this portal or application, sign up now.

Learn More About SSO Accounts  
It's easy to get secure access to all of your GE applications with just one User ID and Password! Find out how Single Sign On can simplify your accounts now.

THIS SITE CONTAINS GE PROPRIETARY INFORMATION

**WARNING:** YOU ARE ATTEMPTING TO ACCESS A PRIVATE COMPUTER SYSTEM. ACCESS TO THIS SYSTEM IS RESTRICTED TO AUTHORIZED PERSONS ONLY. THIS SYSTEM MAY NOT BE USED FOR ANY PURPOSE THAT IS UNLAWFUL OR DEEMED INAPPROPRIATE. ACCESS AND USE OF THIS SYSTEM IS ELECTRONICALLY MONITORED AND, BY ENTERING THIS SYSTEM, YOU ARE GIVING YOUR CONSENT TO BE ELECTRONICALLY MONITORED. WE RESERVE THE RIGHT TO SEEK ALL REMEDIES FOR UNAUTHORIZED USE, INCLUDING PROSECUTION.

Copyright General Electric Company 1997-2005

GE Infrastructure: Production

Enter User Name and Password created during registration.



# Change Password

SSO Password Reset App

https://www.ge-registrar.com/gecentral/expiration\_Reset.jsp?i18n=en\_US&uid=testprodfunction12&referrer=HTTPS%3a

Single Sign On

SIGN UP NOW! NEED HELP? MODIFY YOUR ACCOUNT FORGOT YOUR USER ID? FORGOT YOUR PASSWORD?

Your SSO password has expired. Please confirm your current password, and create a new password.

Please provide the following information.

User ID:

Current Email Address:

Please confirm your Old Password.

Please confirm old Password:

Please enter a new Password and Confirm that Password below.

Password:

Your password is case sensitive, must be at least 8 characters long, must start and end with a letter, and must contain at least one number. No special characters except . @, -, \_

Please confirm Password:

By clicking "Submit", you indicate that you agree to the Terms below

The Single Sign On ("SSO") registration information provided above will be held by the General Electric Company ("GE"), 1111 Raritan Turnpike, Fairfield, CT 06424 in the United States. The information will be used to authorize your access to this and other SSO-enabled sites and may be shared with other GE entities to authorize your access to SSO-enabled sites (wherever located, worldwide) that they may operate and that you choose to visit. The information may also be used by this and other SSO-enabled sites to allow you to customize certain aspects of the site, either through the optional placement of a "cookie" on your hard drive or through similar means. The use of the information for any other purposes will be disclosed to you through, and is subject to, Terms of Use or other legal notices provided. Although the data protection laws of the United States and the countries where other GE sites are located may not provide a level of data protection and privacy equivalent to that provided for in your country, GE will take appropriate measures to ensure that the SSO registration information you provide is protected against unauthorized or unlawful access or disclosure. By clicking "Submit" below, you acknowledge that you understand and consent to the above.

To activate your account, you will be prompted to change your password. This is a security feature to protect your ID and your personal information.



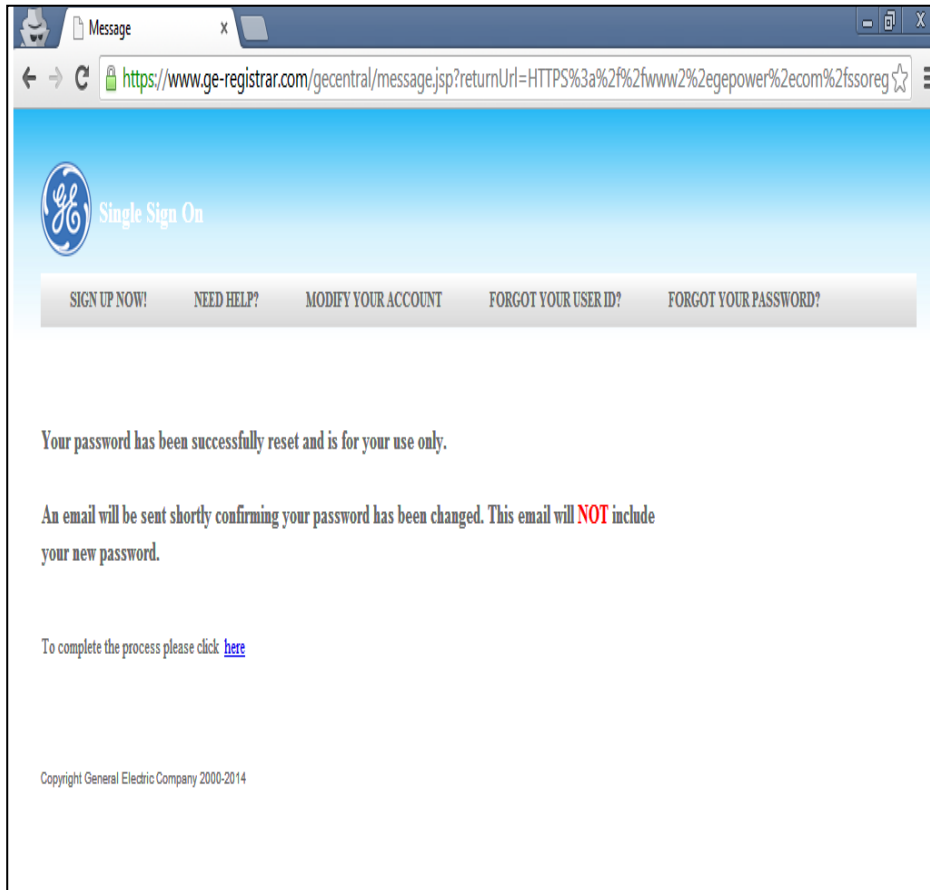


# Confidentiality Acknowledgement

- Read and acknowledge the confidentiality acknowledgement by clicking OK



# Change Password Confirmation



Your registration request is complete!

Open the Customer Portal using the link below :

<https://www.ge-distributedpower.com/>



- Open the Customer Portal using the link <https://www.ge-distributedpower.com/>
- Click on Login in extreme right of page.

CONTACT LOGIN



GE Power & Water  
Distributed Power

search...



- Enter User Name (SSO ID) and Password
- Click on **Login to a Shared Computer** Button

A screenshot of the GE Single Sign On login page. The page has a black background with white text. It features two input fields: "SSO ID:" and "Password:". Below these fields are two buttons: a green button labeled "Log In To A Shared Computer" and a blue button labeled "Log In To A Shared Computer". A red rectangle highlights the blue button.

# Distributed Power Web Portal

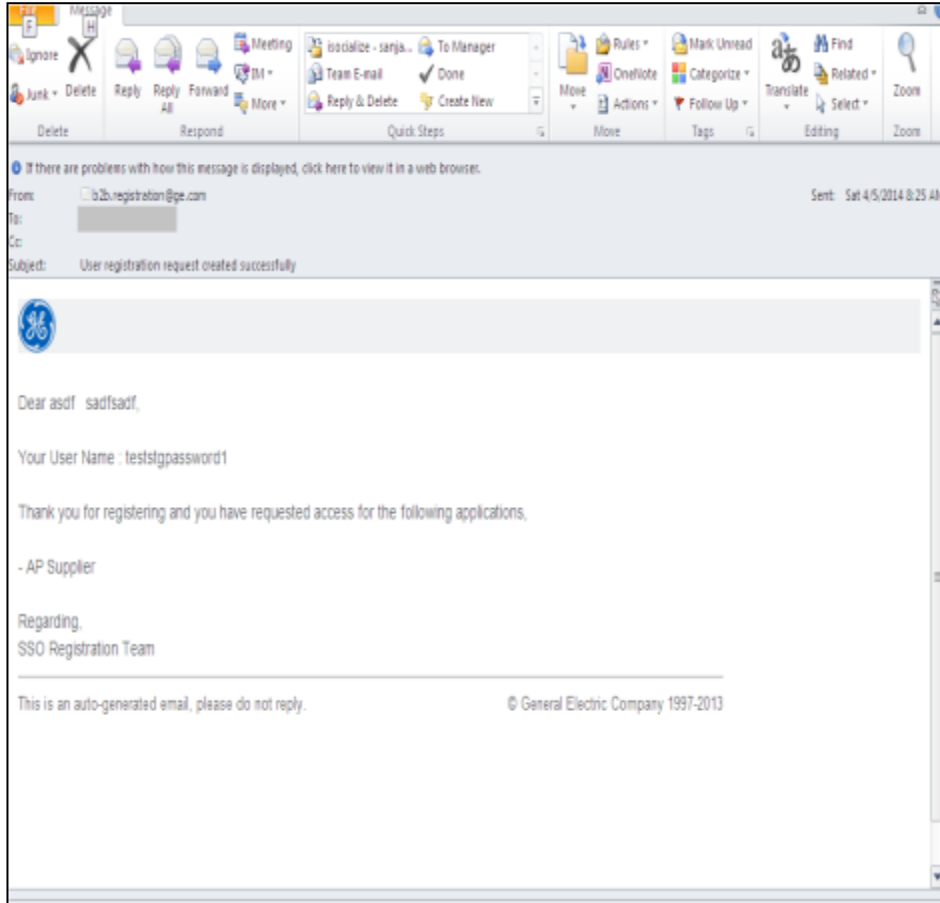
After you have logged into the DP Customer Portal, you will see a message similar to below.

The screenshot displays the GE Distributed Power Web Portal interface. At the top right, there is a black bar with the word "CONTACT" in white. Below this, the GE logo is followed by the text "GE Power & Water Distributed Power". To the right of the logo is a search bar with the placeholder text "search...". Further right, the user is greeted with "Hi, Tina AppletonTest10". A navigation menu contains the following items: Industries, Solutions & Applications, Products, Services, Customer Stories, News & Media, and About. To the right of the menu are social media icons for LinkedIn, YouTube, and Twitter. Below the menu is a breadcrumb trail: "Home / Customer / My Dashboard". The main content area has a blue header with "Dashboard" and "Logout" buttons. A yellow notice box with a dashed border contains the following text: "Welcome to the GE Distributed Power Web Portal. Your user account is currently pending with limited user access. In the next 24-48 hours you will be contacted by GE DP Customer Service in order to complete the registration process." At the bottom, there are four columns: "NEWS & MEDIA", "SOLUTIONS / APPLICATIONS", "GET SOCIAL", and "RELATED INFORMATION".

A Distributed Power Representative will be contacting you regarding access to the site.



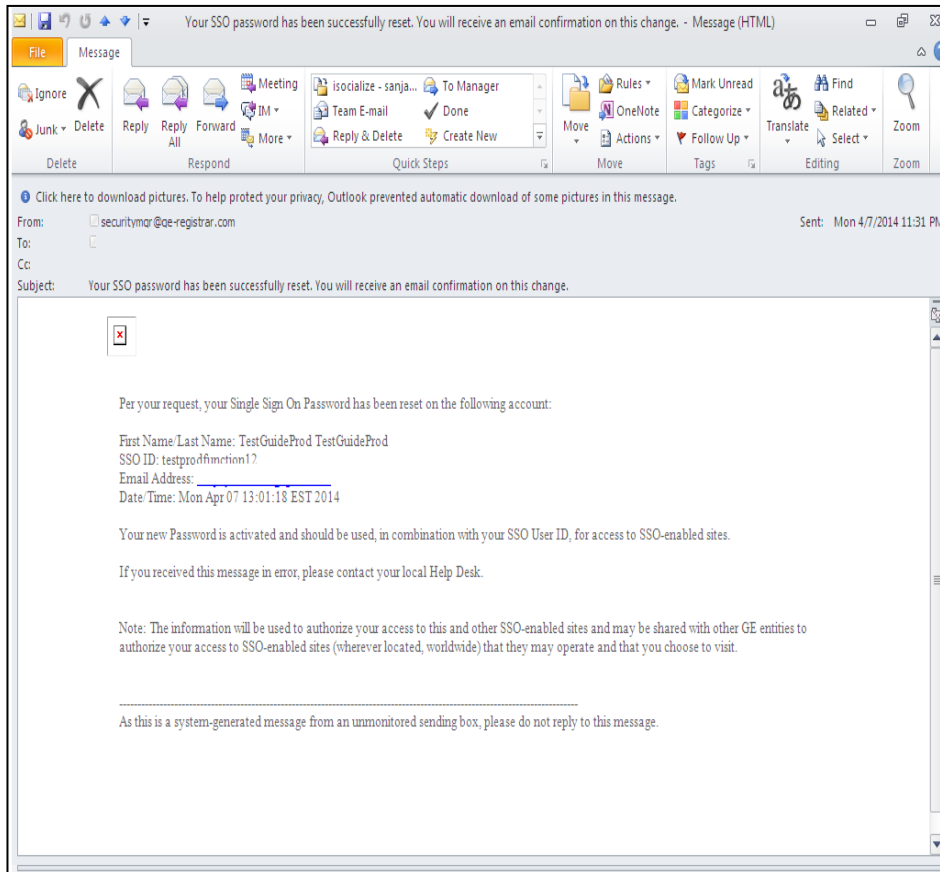
# Email Confirmation On Access Request



You will receive an automated email that confirms your username and the applications you requested access to. This email is purely informational. The next communication you will receive will be from the application team for the application(s) you requested access for.



# Email Confirmation On Password Change



You will receive an automated email that confirms your password reset for username. This marks the activation of your account.



# Important Note

Your Customer Portal username and password can only be used to log into the Customer Portal.

These login credentials **may not work** for individual applications within the Customer Portal like EPIC, iStore, etc.

You are required to request for access for these applications individually, and you will receive separate login credentials for the applications



# How to navigate to specific Documentation/Forms within the Customer Portal

- Service Bulletins
- Service Bulletin Index
- Technical Data Index



- Open the Customer Portal using the link <https://www.ge-distributedpower.com/>
- Click on Login in extreme right of page.

CONTACT LOGIN



GE Power & Water  
Distributed Power

search...



- Enter User Name (SSO ID) and Password
- Click on **Login to a Shared Computer** Button

GE Single Sign On

SSO ID:

Password:

Log In To A Shared Computer

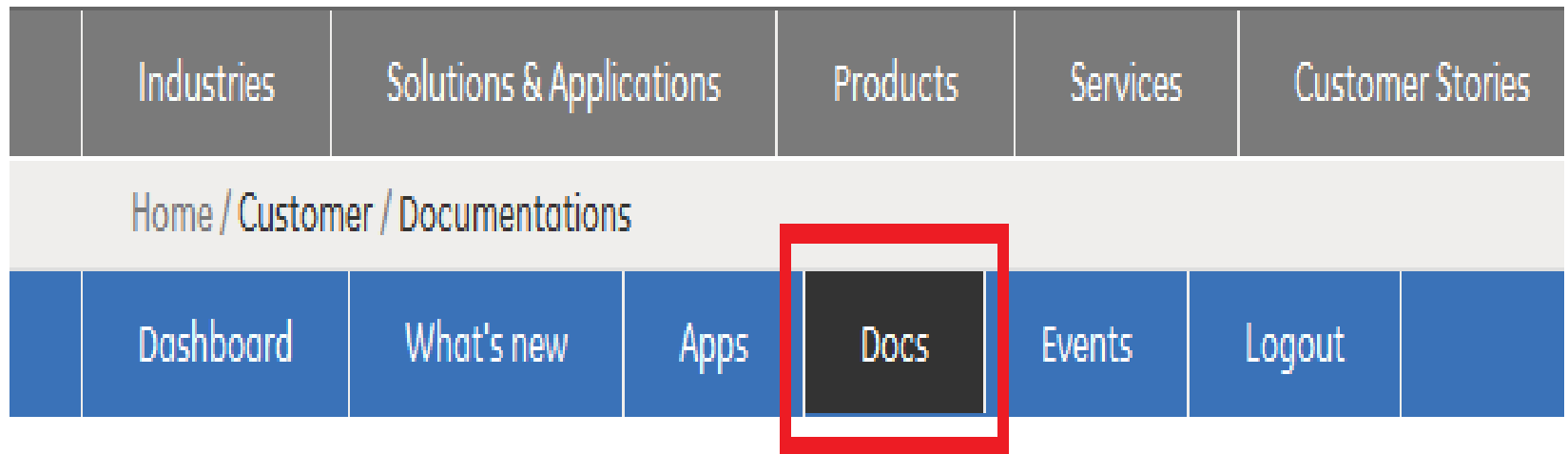
Log In To A Shared Computer



- Click on the **Docs** Tab as shown below



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# Service Bulletins

- Scroll down to the Filter section.
- In the Directory drop-down menu, Locate “Service Bulletin”.
- Click Search.

Keyword

File language

Form No.

or

Directory

Serie

Model

Application

Order By

TITLE	/ MODIFIED
Customs Invoice Checklist	
Customs Charae Description template	2014-04-09



# Service Bulletin Index

- In the Directory drop-down menu, Locate “Service Bulletin”.
- Use Keyword as Service Bulletin Index and Click Search.
- Search will display the Index as shown

FILTER

Keyword	<input type="text" value="Service Bulletin Index"/>	Directory	<input type="text" value="Service Bulletin"/>
File language	<input type="text" value="- Any language -"/>	Serie	<input type="text" value="- Select an Option -"/>
Form No.	<input type="text"/>	Model	<input type="text" value="- Select an Option -"/>
		Application	<input type="text"/>
		Order By	<input type="text" value="Created Date Desc"/>

or

TITLE	FILE	CREATED / MODIFIED	LANGUAGE	VIEW
<input type="text" value="Waukesha gas engines Service Bulletin Index"/>		2014-04-09		



# Technical Data

- Use Keyword as Technical Data and Click Search.
- Search will display the information as shown below

FILTER

Keyword

Directory

Serie

Model



Form No.

File language

Application

Order By

or

TITLE	FILE	CREATED / MODIFIED	LANGUAGE
Waukesha gas engines Technical Data Index		2014-03-26 2014-03-27	
WEDA493 June 2011 Technical Data Update		2011-06-15 2011-06-29	English (US)



# Help



# For help, go to...

- The Contact link in the email.

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Dear Customer,

Welcome to your **new customer portal** located on the Distributed Power website. This new portal was developed to provide you with an increased level of secured access to valuable information on Waukesha products and services.

Please find below your registration details, consisting of an SSO number, temporary password, login instructions, and a navigation guide.

Login SSO:

Temporary Password:

[Click here](#) for login instructions.

[Click here](#) for navigation assistance as you get to know the new customer portal.

If you have any questions or problems logging into the portal, please feel free to [contact us](#). Thank you for being such a valued customer and we hope you enjoy the new customer portal.

Sincerely,  
Distributed Power Customer Portal Webmaster

- Or this link: [http://info.ge-energy.com/DP\\_Customer\\_Portal\\_ContactUs.html](http://info.ge-energy.com/DP_Customer_Portal_ContactUs.html)



# Submit form

- The link (on page 46) takes you to the form below.
- Enter the required fields as indicated by the red box.
- Click on Contact me.



## Distributed Power Customer Portal

To best direct your inquiry, please complete the following information:

First Name*:	<input type="text" value="TEST USER NAME"/>
Last Name*:	<input type="text" value="TEST LAST NAME"/>
Company Name*:	<input type="text" value="COMPANY NAME"/>
Assigned SSO#*:	<input type="text" value="testname.lastname"/>
Email Address*:	<input type="text" value="testemail@company.com"/>
How can we help you?*	<input type="text" value="Please Select..."/>
Additional Comments:	<input type="text" value="Please contact me at :"/>

How can we help you?\*

Additional Comments:

<input type="text" value="Please Select..."/>
<input type="text" value="Please Select..."/>
SSO Login Issues
Request Access to Lifecycle
Request Access to SAA
Request Access to Warranty
Request Access to Distributor Inventory
Request Access to EPIC
iStore Login Issues
New User Access
Document Questions
Not Sure

**Contact Me**







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